

# SR. QUALITY ASSURANCE ENGINEER

## DEPARTMENT:

Quality

## TERRITORY:

Global

## LOCATION:

Pocasset, MA  
Onsite 3x/Week,  
WFH 2x/Week

## BACKGROUND:

Global Interconnect Inc., an established company with a highly entrepreneurial culture located on Cape Cod, is looking to find a standout Sr. Quality Assurance Engineer to join our dynamic and growing team. If you are looking for a change and want an opportunity where you can truly make an impact and take your career to a rewarding level, we want to talk with you!

## WHY IS GLOBAL INTERCONNECT, INC. (GII) INTERESTED IN HIRING A SENIOR QUALITY ASSURANCE ENGINEER?

GII has ambitious growth goals and is committed to doubling the size of the organization in the next 5 years. The opportunity is extremely ripe for the right candidate to be a key contributor to this growth.

## COMPANY DESCRIPTION:

Global Interconnect, Inc. (GII) is a US-Asia based engineering, supply chain and manufacturing firm with large growth goals. Our primary focus is innovating within the connector, cable, and electro-mechanical assembly market specifically for medical devices by partnering with large medical OEMs to produce significant business outcomes.

## JOB SUMMARY:

The Senior Quality Assurance Engineer will have an important impact on the future success of the Company by driving the quality objectives of the Organization. The Senior Quality Assurance Engineer applies technical quality assurance methods to ensure standards are met during all phases of the product lifecycle. The individual will interact directly with GII's customer and supplier base to understand, address, work through, and drive systematic corrective actions to reconcile quality issues impacting the Organization. The Senior Quality Assurance Engineer will work in concert with GII's Asia Quality Team and support activities related to First Articles, Finished Goods and Raw Materials to ensure compliance with customer and GII requirements and specifications. Responsibilities include, but are not limited to:

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**GLOBAL  
INTERCONNECT**  
*Single-Use Connector Specialists*

### Global Interconnect, Inc. USA

11 Jonathan Bourne Drive  
Pocasset, Massachusetts, USA 02559

Telephone: 1-508-563-6306

### Global Interconnect (HK) Ltd.

12103 Fortune Commercial Building,  
362 Sha Tsuen Wan, N.T., Hong Kong

Telephone: 852-3690-1482

[www.globalinterconnect.com](http://www.globalinterconnect.com)

## JOB SUMMARY CONTINUED:

- Represent Quality and lead Quality initiatives throughout cross functional lifecycle of customer experience from new customer, engineering and development, first article and sustaining production with the ability to work independently juggling multiple priorities with shifting timelines
- Review and approval of protocols and quality related reports including Qualification Test Plans (QTP) and First Article Reports
- Provide input and guidance to manufacturing line set-up, equipment validation and quality system related processes
- Lead and document customer complaint investigations with cross functional teams, suppliers, manufacturing, engineering, program managers and customers
- Responsible for supplier qualifications to support procurement and to drive actions (questionnaires, audits, and quality agreements)
- Lead and document supplier corrective action investigations with cross functional teams, suppliers, manufacturing, engineering, program managers and customers
- Ability to disposition source inspections in an efficient and timely manner to meet internal and customer deadlines
- Schedule and drive process audit program to ensure suppliers are maintaining outstanding quality
- Support team members from a quality perspective by providing input to qualification, validation and test protocols/reports
- Drive engineering change orders to closure
- Lead audit program (internal, customer, ISO, FDA) and drive corrective actions stemming from audits
- Lead internal training program for QMS and yearly training program
- Ability to drive quality system improvements with key manufacturing partners
- Ability to assist other Team members in non-quality work activities as necessary
- Drive calibration and pest control program(s)

## REQUIREMENTS & SKILLS:

- 3-5 years or more quality engineering experience
- Ability to apply logical, scientific or analytical thinking to a wide range of intellectual and practical problems
- Work independently as well as with a team
- Able to establish and maintain good customer relationships
- Knowledge and experience preparing for, participating in and/or leading site audits
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- Embrace process and easily adjust to change
- Outstanding communication skills (verbal & written)
- Able to meet deadlines and work well under pressure in a fast-paced office environment
- Self-motivated with excellent time management and organizational skills
- Proficient with platforms such as Outlook, Excel, and MRP systems
- Available to meet with customers via video call and in person (some travel required)
- Knowledge of IQ, OQ and PQ for report review and approval, if required
- Knowledge of sterilization, ISO 14644, bioburden, and sterile barrier packaging
- Knowledge of REACH, RoHS, conflict minerals
- Ability to proficiently read specifications, drawings and schematics
- General knowledge of cable assemblies, connectors, electrical testing, material biocompatibility.
- Experience with and working within an FDA, ISO9001 and ISO13485 environment
- Experience in generating PFMEA's and Control Plans
- Bachelor's degree desired



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## COMPANY CULTURE:

GII consists of highly motivated individuals who take initiative and go above and beyond each day to help their customers and colleagues be successful. We are understanding and empathetic to the challenges of life and strive to give our employees the flexibility to achieve the ideal work-life balance.

## OUR CORE VALUES:

- Create Fun
- Build A Positive Team
- Embrace and Drive Change
- Pursue Growth and Learning
- Do More With Less
- Communication Is King

## BENEFITS INCLUDE:

- Unlimited Vacation and Flexible Work from Home Arrangements
- Comprehensive Healthcare
- Profit Sharing
- 401K Matching
- Defined Benefit Cash Balance Plan
- Flexible Spending Account (FSA)
- Annual Bonuses
- Additional Bonus incentive for new customer acquisition
- Company Outings
- 100% Coverage of Gym Membership (nextdoor to GII headquarters)

**If interested in exploring this exciting opportunity, we are eager to speak with you!**

**Please direct cover letter and copy of your resume to [davellar@globalinterconnect.com](mailto:davellar@globalinterconnect.com)**



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